

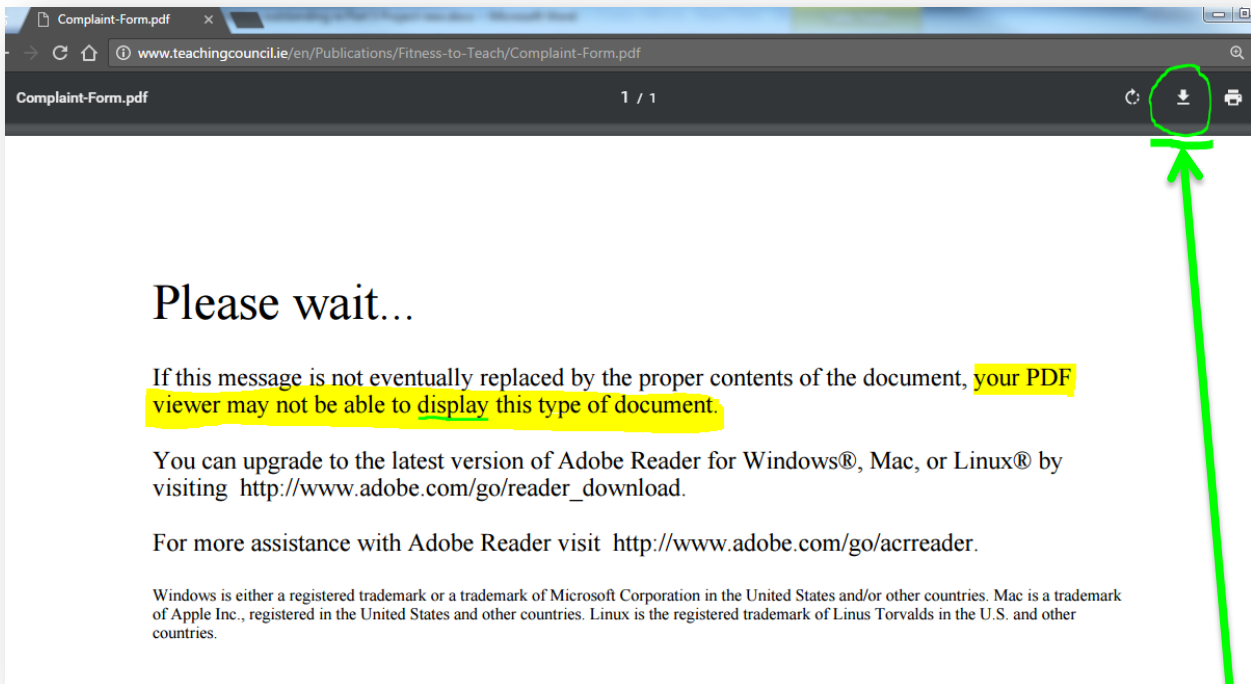
## Complaint Form – “Please wait.....” Error Message


Please note that every web browser has their own pdf reading system. Some web browsers are not optimised for previewing of interactive pdf forms such as this Complaint form.

The Complaint Form is still there, it just cannot be previewed.

### **Solution:**

If you see the following message:



1. please go ahead and **download the form**  ←
- or
2. **right click** anywhere on the white area of web page and select the **Save As** option to save it to your own device.
3. **Go to the file location on your device where you downloaded/saved the form.**
4. **Open the file with** Adobe Acrobat or Reader once it is downloaded onto your device.

NB -

It is always recommended to **first download/save the form to your device** so that **once you type into the form, you can save a version of your completed form before you print and sign it.** You then have the option to print the form again or to go back to that completed form and edit the form again if you need to.